Corporate Management & Strategy

Quality & Industrial Performance version 3

"Going From Reactive to Proactive"
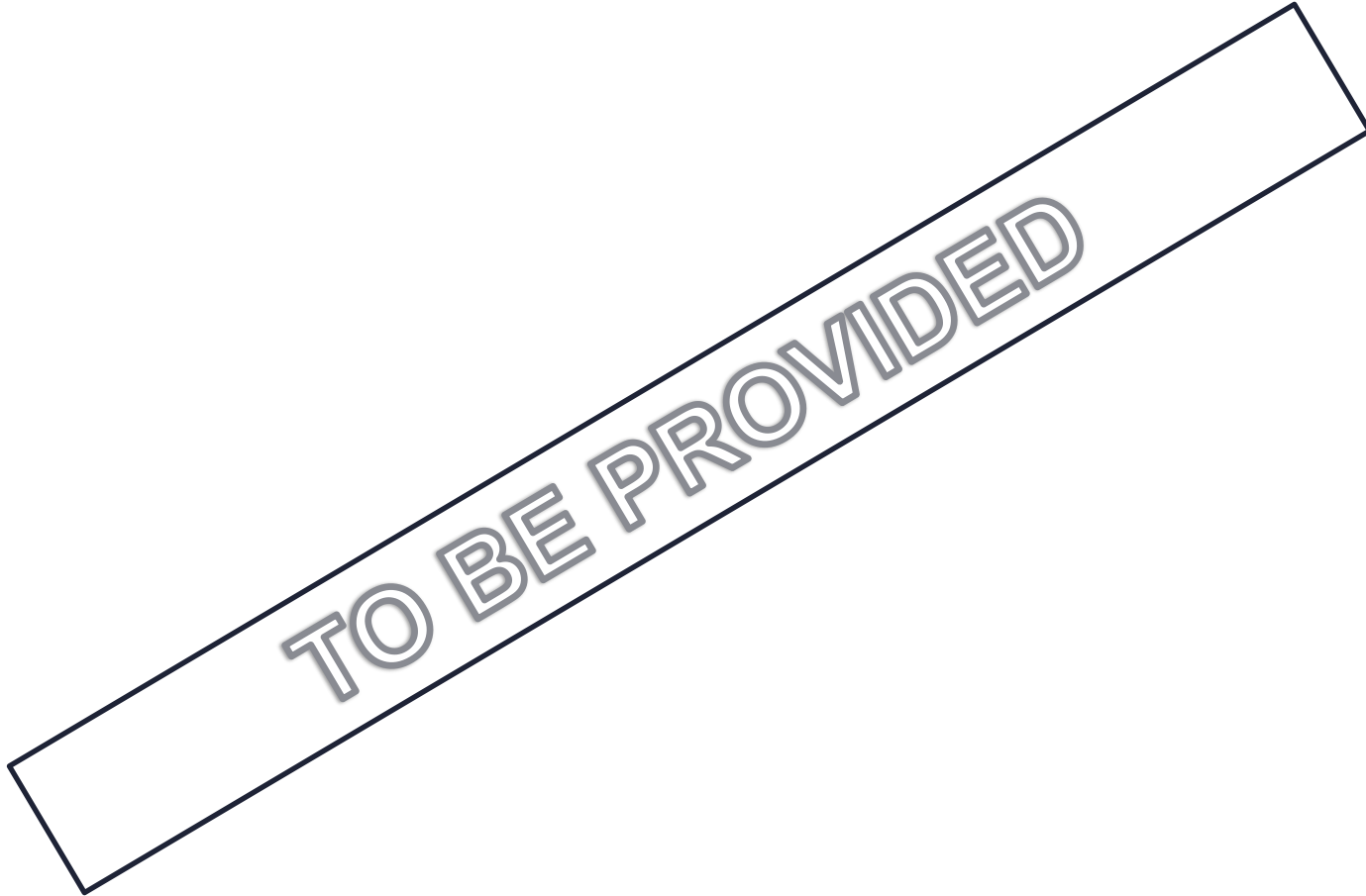
PSA
GROUPE

Introduction

TO BE PROVIDED

Benefits

TO BE PROVIDED

TO BE PROVIDED

Structural certifications of the plant, what are we searching for?

Item	Requirement	#Criteria	Criteria requirement
CMS1	The structure of the plant is in line with ISO TS 16949 & MMOGLE specification.	CMS11	The plant is ISO TS 16949 certified. If not certified or suspended, an action plan is implemented, managed by the plant manager and supported by the corporate.
		CMS12	MMOGLE self evaluation is done, updated and communicated in order to respect customer requirements.
		CMS13	Quality is independent of the operational directions. Quality has authority to stop the production in event of nonconformity.
		CMS14	If the plant is not ISO 16949 certified, the certification scheduling is in line with the SOP of the project.
		CMS15	MMOGLE action plan is managed in order to improve dedicated KPI.

Criteria of Requirement

11 – page xxxxx
12- page xxxx
13 – page xxxx
14 – page xx
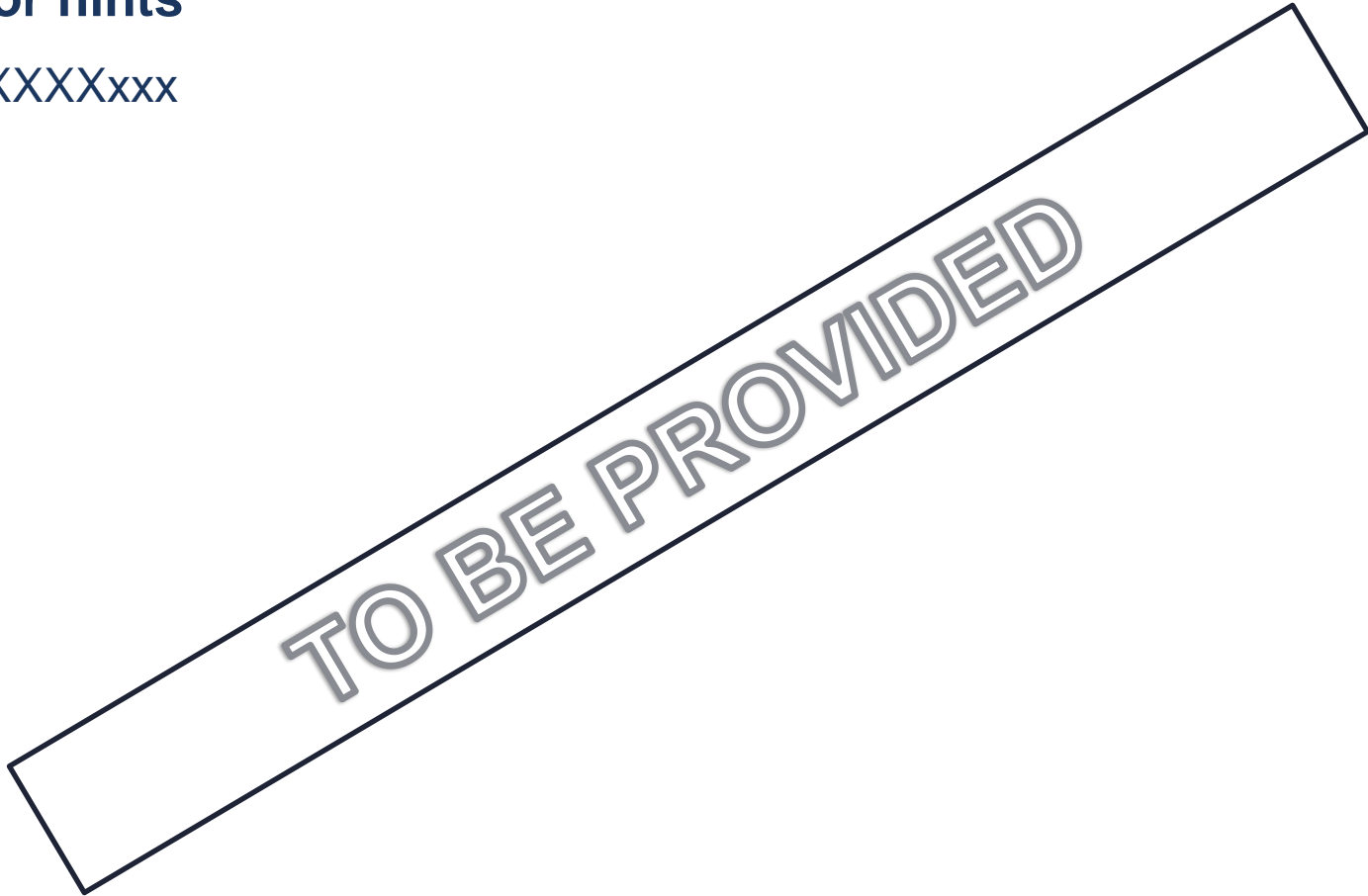*15 – page xx*

Auditor Hints – page xxxxx

Next Requirement

TO BE PROVIDED

Auditor hints

XXXXXXXXxxx

TO BE PROVIDED

Management of project, what are we searching for?

Item	Requirement	#Criteria	Criteria requirement
CMS2	Management of project is defined and the plant is involved since advanced stages.	CMS21	The manufacturing site is involved in new projects since advanced stages, at least project team includes staff from manufacturing site.
		CMS22	Project milestones are defined and are aligned with the project timing. In case of any delay/deviation, action plans are implemented and notified to the customer.
		CMS23	There is a formalized process to identify new skills needed : - to manage the project. - to manufacture parts in the workshop for SOP.
		CMS24	Deliverables to the customer are managed and controlled. Customer Product Approval Status is known and tracked for all the products.
		CMS25	A system to capture and to institutionalize lessons learned is part of project management.

Criteria of Requirement

11 – page xxxxx
12- page xxxx
13 – page xxxx
14 – page xx
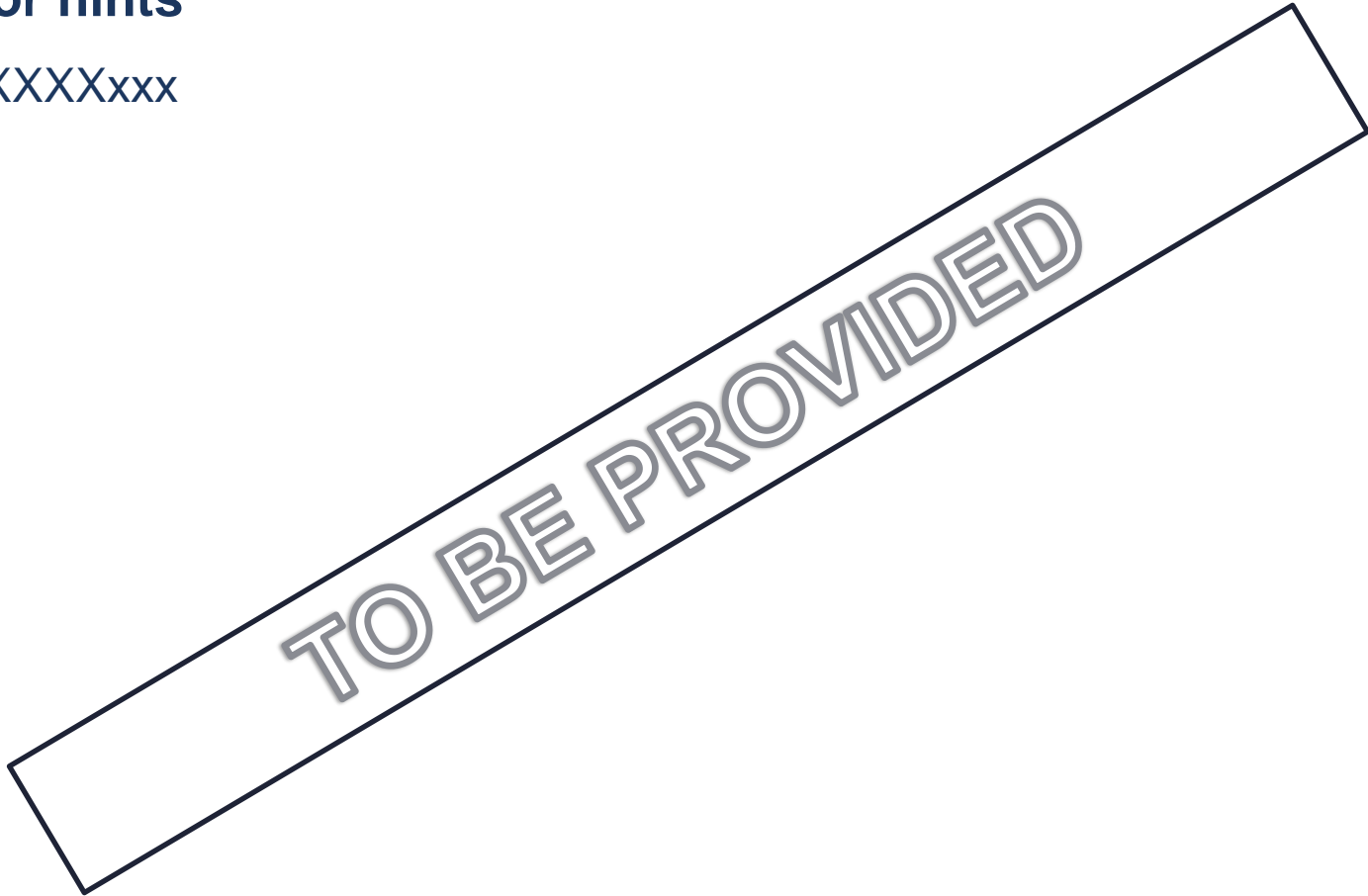*15 – page xx*

Auditor Hints – page xxxxx

Prev. Requirement   Next Requirement

TO BE PROVIDED

Auditor hints

XXXXXXXXxxx

TO BE PROVIDED

Product / process qualification, what are we searching for?

Item	Requirement	#Criteria	Criteria requirement
CMS3	**Product/process qualification is implemented in the plant in project and in mass production.**	**CMS31**	**Qualification process includes all manufacturing processes (including outsourced), components, tier n parts, raw materials, by pass processes.**
		CMS32	**The qualification process aims to verify compliance with specifications, contract and performance (productivity - capability - quality - capacity) of equipment. In the case of gages, it also integrates equipment calibration.**
		CMS33	**The maintenance resources are involved in the validation process of the production equipment.**
		CMS34	Capacity analysis with its verification, process audit and capability of key characteristics are part of qualification process.
		CMS35	Test procedures and validation process are shared with the customer. Static and dynamic tests are implemented. Test reports are available.

Criteria of Requirement

11 – page xxxxx
12- page xxxx
13 – page xxxx
14 – page xx
15 – page xx
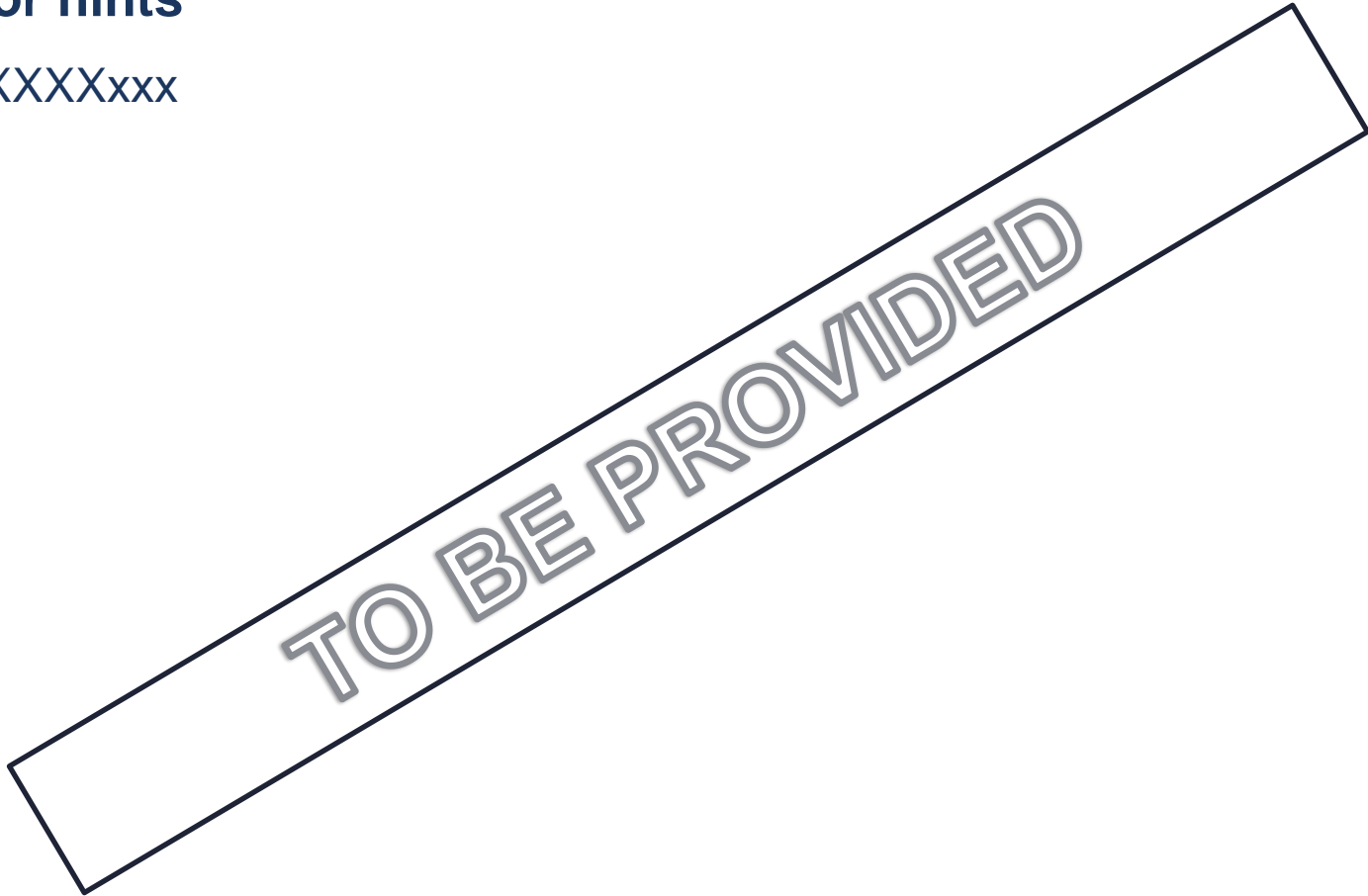
Auditor Hints – page xxxxx

<Prev. Requirement | Next Requirement>

TO BE PROVIDED

Auditor hints

XXXXXXXxxx

TO BE PROVIDED

Tier n monitoring, what are we searching for?

Item	Requirement	#Criteria	Criteria requirement
CMS4	Tier n management is monitored and escalation rules are in place.	CMS41	Criteria to become sourceable supplier is defined.
		CMS42	Approved supplier are tracked with specific targeted KPI (e.g.: Supplier plant sheet... etc.). Performance indicators are defined with threshold. In the event of non-respect of a target, an escalation process is implemented with an actions plan and exit criteria. This escalation process take into account the tier 1 support of the tier X supplier.
		CMS43	An incoming inspection is performed and managed. The frequency is in line with supplier KPI. Only approved (PPAP/EI and incoming inspection released) components/material are used for assembled parts.
		CMS44	Regular audits are performed at suppliers plants. In case of complaint : - Verify if actions are implemented - Regular audits at key suppliers to improve their system (CQI audits, process specific audits, PCPA...).

Criteria of Requirement

11 – page xxxxx
12- page xxxx
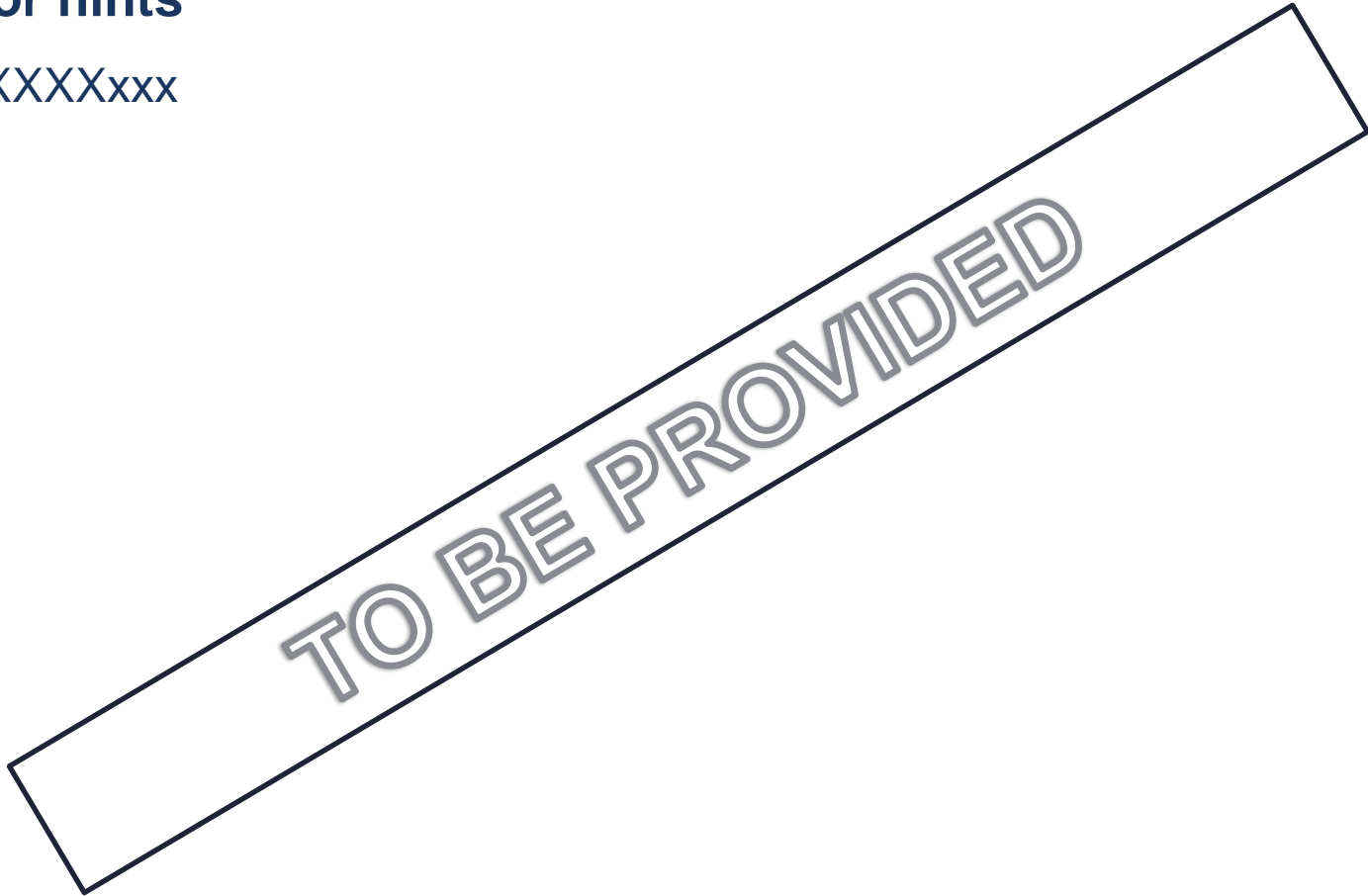*13 – page xxxx*
14 – page xx

Auditor Hints – page xxxxx

TO BE PROVIDED

Auditor hints

XXXXXXXXxxx

TO BE PROVIDED

CMS effectiveness, what are we searching for ?

Item	Requirement	#Criteria	Criteria requirement
CMSE	Corporate processes of the plant are monitored and targeted in order to trigger the escalation to corporate level	CMSE1	Follow-up of respect of project planning, with escalation rules associated
		CMSE2	Tracking of qualification process due dates.
		CMSE3	Follow-up of supplier approved list.
		CMSE4	Follow-up of MMOGLE evaluation.
		CMSE5	Follow-up of human resources and skills dedicated to the project.

Criteria of Requirement

11 – page xxxxx
12- page xxxx
13 – page xxxx
14 – page xx
15 – page xx

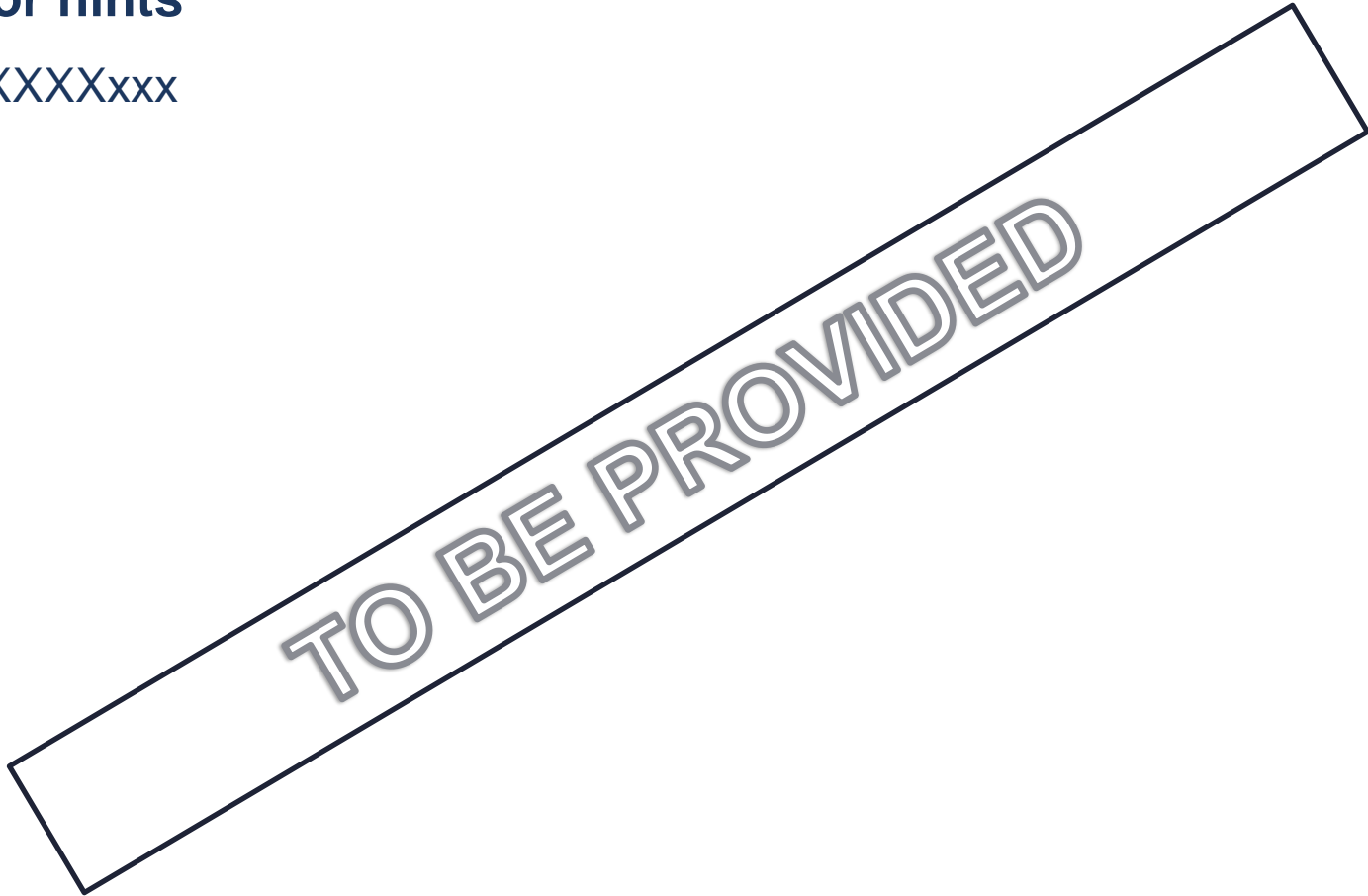*Auditor Hints – page xxxxx*

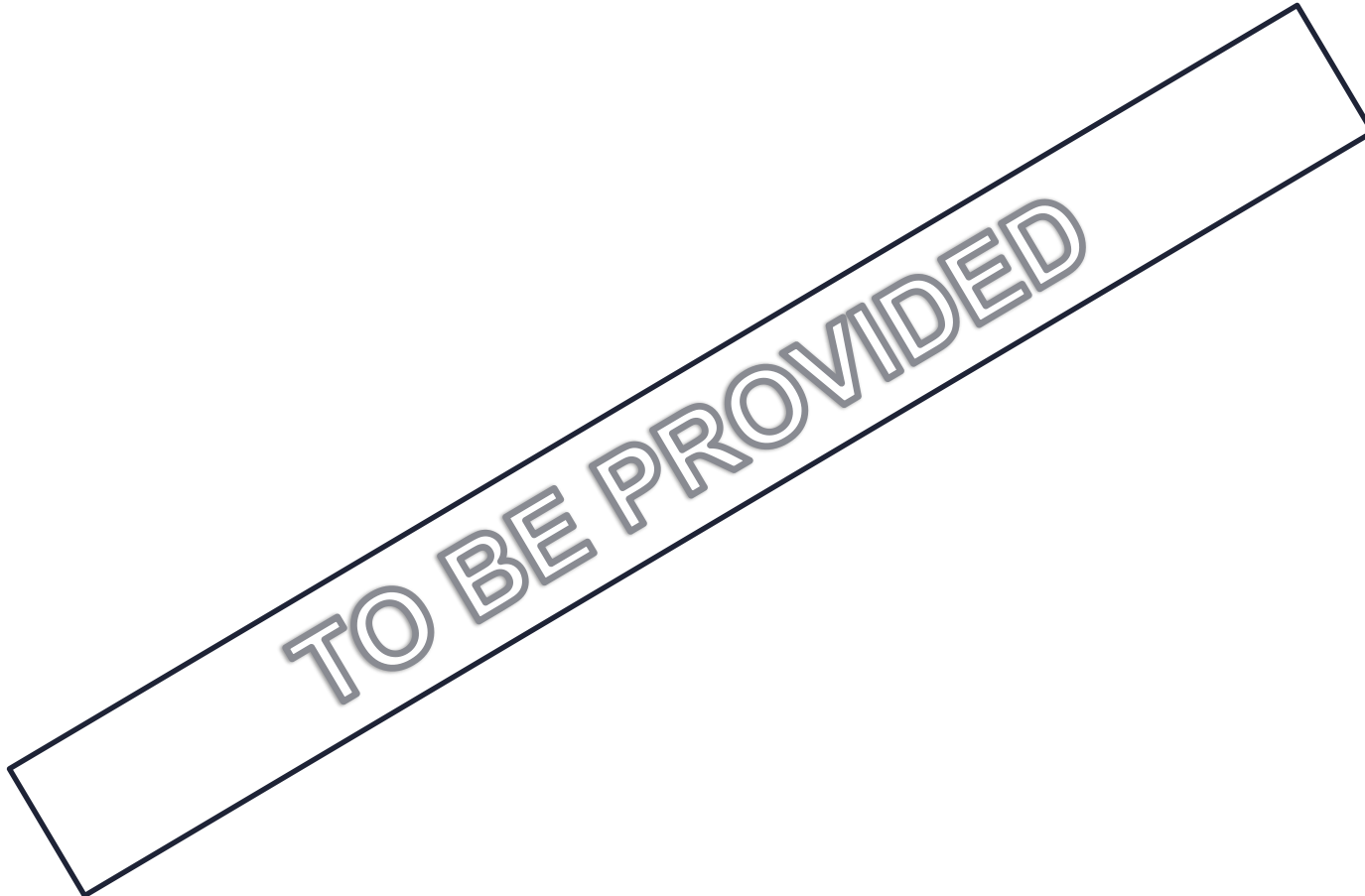Prev. Requirement   What goes wrong

TO BE PROVIDED

Auditor hints

XXXXXXXXxxx

TO BE PROVIDED

What goes wrong ?

TO BE PROVIDED

Prev. Requirement